

Guest Information

Reception: Reception is available from **8:00 AM to 9:00 PM**. Our phone number is available 24 hours a day: **+36 70 630 1098**

Check-in and Check-out: Check-in: from 3:00 PM, Check-out: until 11:00 AM

Payment Methods: Cash (HUF and Euro) and bank cards

Key Card: The doors of our rooms operate with magnetic key cards. If you experience any problems, please contact our reception staff.

Luggage Storage: Complimentary luggage storage is available for our guests both before check-in and after check-out.

Safe: For the secure storage of your valuables, please use the in-room safe or contact the reception.

Breakfast: Every day from 7:30 AM to 11:30 AM. Breakfast costs EUR 15 per person. For more information, please contact our reception staff.

Room Cleaning and Housekeeping: Guest rooms and public areas are cleaned daily. If you do not wish your room to be cleaned, please place the "Do Not Disturb" sign on your door.

Bed Linen and Towel Change: Bed linen is changed every 3 days. Room towels are also changed every 3 days. If you require daily towel replacement, please inform the reception.

Additional Services: Extra blankets, pillows, and umbrellas are available free of charge upon request. A hairdryer is provided in every room. An iron and ironing board are available free of charge at the reception. Printing services are available free of charge; please request them at the reception. Telephone service is available at the reception from 8:00 AM to 9:00 PM.

Refrigerator: A refrigerator is available in every room and is located inside the wardrobe.

Toiletries: Shampoo, shower gel, and soap are provided in the bathroom. They are replenished during daily housekeeping or upon request.

Internet / Wi-Fi: Free Wi-Fi is available in all rooms and public areas. Password: Leo-2021

Television / Radio: The TVs in our rooms are equipped with Netflix access and a remote control. Radio channels are also available. Technical assistance is available from the reception staff.

Air Conditioning: All rooms are air-conditioned and equipped with a remote control.

House Rules and Environmental Awareness: Smoking is permitted only in designated smoking areas. Please help us protect the environment by using only the necessary amount of energy and water.

Complaints and Feedback: If you have any comments or complaints regarding our services, please inform the reception immediately so that we can resolve the issue as quickly as possible.

Transportation and Local Information: For taxi or minibus bookings, transportation information, maps, and local information, please contact the reception.

Programs and Events: Information about local programs and events is available at the reception and in the brochures displayed at the reception.

Emergency: In the event of an emergency, please contact the reception immediately.

If you have any questions or requests, please do not hesitate to contact us. Our reception staff speak both Hungarian and English and are happy to assist with reservations, taxi or minibus bookings, and local information.

We wish you a pleasant stay! **Leo Boutique Rooms Team**